

# Digital Content Creator

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Digital Content Creator for project team in IFRC PS Centre

## The Organization

The IFRC Reference Centre for Psychosocial Support (PS Centre) is a delegated function of the International Federation of Red Cross and Red Crescent Societies, hosted by Danish Red Cross. It aims to improve mental health and psychosocial well-being (MHPSS) through operational assistance, capacity development of National Societies, competence development of staff and volunteers, knowledge generation and knowledge sharing, and communication and advocacy. The PS Centre is a small and lively Centre with an international atmosphere. While we are ambitious in our wish to support the 194 National Societies of the Red Cross and Red Crescent worldwide and influence the global MHPSS agenda we also pride ourselves in maintaining a warm and supportive team environment. We work in accordance with the Danish Red Cross rules and regulations. And we respect the need for a good work life balance.

## Purpose

The purpose of the position is mainly to assist the Supervision: The Missing Link project team in developing, designing and conducting remote online workshops and trainings for piloting a newly developed IMS (Integrated Model for Supervision). The responsibility of the digital design assistant will be to create an interactive remote experience as well as assist in the development of tools and resources for the project. Furthermore, the digital design assistant will support the MHPSS Technical Advisors in conducting the remote online trainings that the PS Centre offer to staff and volunteers from the Red Cross Red Crescent Movement and relevant participants from other humanitarian organizations. The digital design assistant will be involved in all tasks related to conducting remote online trainings, meetings, webinars etc., as well as longer-term initiatives such as website design and the creation of interactive tools for the project.

## Key tasks:

The support to the above workshops and trainings may include:

- Experience Design - Design research and creation of an engaging digital training experience journey
- Curriculum Design - Design of training curriculum and content creation

Indrykningsdato

11.01.2021

Ansøgningsfrist

14.01.2021

Virksomhedsnavn

Red Cross, Project team in IFRC PS Centre

Fagområde



Billede / Design / Multimedie

Navn på kontaktperson

Pia Tingsted Blum

piblu@rodekors.dk

Søgstilling

<https://drk.easycruit.com/vacancy/2616iso=dk>

- Interaction and learning Design - Content creation and adaptation for digital space, coordinating interaction technologies (MURAL, Zoom, Drive, WhatsApp, etc.)
- Graphic design - Illustrations and Design of material
- Design and technology facilitation - Facilitating the process throughout the workshop, training and coordinating with participants regarding technology or design, and creation/cueing of short tutorials, 'how-to' for participants, and troubleshooting in real time
- Administrative support - Organizing the backend structure (managing participants, organizing schedules and files, materials, communication, etc. as required for smooth facilitation of workshop online)
- Developing a lively and interactive webpage for the IMS
- Developing interactive tools to support the accessibility of the IMS
- Other tasks as needed

## **Qualifications**

### *Essential*

- A solid understanding of and experience with digital design
- Experienced in creating and conducting engaging online remote workshops/trainings/events
- Experienced in developing digital content for online remote workshops/trainings/events
- Experience with ZOOM
- Experience with MURAL or a similar online tool
- Advanced online communication skills.
- Experience with web design
- Experience with visual communication
- Experienced MS Office user – Word, Excel, PowerPoint,
- Advanced knowledge of Adobe programs: Photoshop, InDesign and Illustrator
- Fluency in English written and spoken
- A team player mindset
- Organized and can work independently
- Strong attention to detail

## **Red Cross**

Join us. Together we can make a world of difference. The Red Cross is always present. We are the largest humanitarian organisation in the world and for 150 years we have helped alleviate people through wars and disasters, diseases and loneliness. Most countries have signed an agreement which gives the Red Cross Red Crescent Movement a unique position and mandate to provide aid regardless of nationality, race or political views. We currently count 11 million volunteers in 192 countries. We are part of your local community no matter where you live. When disaster strikes, we are there.

### *Desired*

- Experience working in a humanitarian non-government organization

- Experience with Mental Health and Psychosocial Support in a humanitarian context
- Experience working in a fast-paced environment with tight deadlines, and ever-changing tasks and priorities

**Place of employment:** Danish Red Cross is the legal employer and duty station will be Copenhagen.

**Fulltime position for six months with the possibility of extension.**

**How to apply:**

Deadline for application is 14th January 2021.

Starting date: As soon as possible – no later than 1st February 2021.

Duration: 6 months with a possible extension.

For further information about the position, please contact Project Manager Pia Tingsted Blum ([piblu@rodekors.dk](mailto:piblu@rodekors.dk)) or visit [www.pscentre.org](http://www.pscentre.org).